

## **Cancellation Policy**

1. Confirmations must be signed and returned with your deposit 30 days prior to departure to guarantee your cruise unless other arrangements have been made
2. Contact OceanQuest 48 hours prior to departure if your final passenger count decreases more than 5% from the number confirmed. The group will be responsible for the full amount confirmed if notification is not made.
3. Increase in passenger count cannot be guaranteed without pre-approval from OceanQuest.
4. If OceanQuest cancels the cruise or other activity due to weather or unexpected circumstance, OceanQuest will make every effort to reschedule your cruise or your deposit will be refunded.
5. If the group cancels the cruise or other activity less than two weeks prior to departure OceanQuest will retain the deposit.
6. If the group fails to cancel the cruise or activity and fails to show up at departure or scheduled time, OceanQuest will retain the deposit and the group will be charged for the balance of full amount confirmed.
7. If the group cancels the cruise or other activity at departure or scheduled time OceanQuest will retain the deposit and the group will be charged for the balance of full amount confirmed.

Please call our office if you have any questions or concerns. We will make every effort to ensure your cruise or activity is a safe and fun experience!